

Tutors On Demand Privacy Policy

Last updated February 3, 2022

To enable tutorsondemand.com to provide our tutor referral service, the site must collect personal information from its users, and is committed to maintaining the privacy of this information in accordance with all applicable Federal, Provincial, and Territorial laws and regulations. This Privacy Policy (hereinafter the “Policy”) is addressed to the users (hereinafter the “User”) of services provided by 102130706 Saskatchewan Inc., a company incorporated according to the laws of Saskatchewan, Canada, and its parent companies, holdings, affiliates, and subsidiaries (collectively, “Tutors On Demand”), and will be applicable and binding at all times while using the website.

I. Definitions

Client	Type of user that accesses the Platform to engage a Tutor.
Cookies	Data files that are stored in the hard drive of a user’s computer equipment or electronic communications device when surfing a specific internet site, which allow the tracking of status information between said site and the user’s browser. Status information may reveal session identification, authentication, or user preferences, as well as any data stored by the corresponding browser to the website.
Personal Data	Any information regarding an identified or identifiable individual.
Platform	The software, applications, website, and content composing tutorsondemand.com.
Student	Person of any age who accesses the Platform for the purpose of connecting with a Tutor.
Third Party	Individual or legal entity, national or foreign, different from the User, Tutor or Tutors On Demand.
Tutor	Tutors On Demand require a tutor to 1) have, at minimum, a bachelor’s degree in education with a teacher’s certificate from the governing state or province; 2) a current college or university GPA of 3.0 or higher; or 3) a college or university degree.

II. Certain Interpretation Rules

In this Policy, Tutors On Demand may be referred to as the “Company” or “us”; additionally, the phrases “our” or “ours” will be understood to refer to Tutors On Demand.

This Policy is addressed to the Users of the Platform and will be applicable and binding at all times while using the Platform. All persons that are registered, access, or use the Platform, by any device or computer, will be referred to as “Users”, regardless of the access being via the mobile app or the website.

In this Policy, the plural includes the singular and the singular the plural.

The words “includes” or “including” shall be understood as “including, but not limited to”.

References to any Person or entity, that for purposes of this Policy means an individual, a company, a partnership, association, trust, or other entity or organization, includes its successors and assignees.

III. Information Collected

Tutors On Demand may collect personal information from Users for the purpose of administering the Platform and the Platform’s functions. Users shall provide certain information, which is considered indispensable to be able to provide the service, at the time of creating his/her/their account and is responsible to update the information as needed. This personal information may include, but is not limited to, the following:

Personal Data collected:

From Clients:

1. Full legal name;
2. Email address;
3. Country of residence;
4. Province of residence;
5. City of residence;
6. Phone number.

From Tutors:

1. Full legal name;
2. Display name;
3. Email address;
4. Phone number;
5. College or University name;
6. Degree Achieved;
7. Years of study;
8. Specialty subject or subjects.

Client additional optional information could be, but may not be limited to:

1. Name of underage students;
2. Age of underage students;
3. Grade level.

Additional information collected from Tutors could be, but may not be limited to:

1. Profile photo;
2. Academic background;
3. Social media links
 - a. Facebook;
 - b. LinkedIn;
 - c. Twitter;
 - d. Instagram;
 - e. YouTube; etc.
4. Business hours.

Tutors On Demand may also collect website user information from Users for the purpose of administering the Platform and the Platform's functions. This website user information may include, but is not limited to the following:

1. Your Internet Protocol address, your browser type and version, the pages you visited from the Platform, the date and time you visited the Platform, the time you spent visiting the Platform, and other diagnostic data;
2. Tutors On Demand may also use certain Third Party web analytics services which uses cookies to evaluate the Platform's users, produce reports on the Platform's activities, and provide other services related the Platform's usage, maintenance, and optimization.

IV. Purposes for Personal Information Collection

Personal Data collected shall be used for:

1. Putting Users in contact via the Platform, specifically Clients/Students with Tutors.
2. To facilitate communication among Users, and Users and Tutors On Demand.

3. To facilitate participation in and use of the Platform.
4. To maintain the Platform's functions and operations.
5. To promote services in connection with the Platform.

V. Information Sharing

We do not disclose any personal information about our Users, past or present, to any entity except as described below and otherwise permitted or required by applicable law.

We may disclose some of the information we collect, as described above, to the Tutors that provide tutorial services, advice, and information through Tutors On Demand's tutor referral service, to assist them in providing you with the service, advice, and information that you have requested or authorized.

Tutors On Demand may use Third Parties to provide services to us which may require disclosing personal information to those Third Parties. Tutors on Demand will only permit access for the purposes described in this Privacy Policy, and Third Parties will be required to protect your personal information by complying with applicable provincial and federal legislation or regulations. Tutors On Demand may transfer to or store personal information at a destination outside of Canada for processing by Third Party service providers. If you submit personal information to Tutors On Demand, you are specifically consenting to the transfer, storage, or processing by these Third Party service providers.

Tutors On Demand may be required by a court order, subpoena, search warrant, administrative decision, legislation, or regulation to disclose personal information. Tutors On Demand will cooperate with such requests and take appropriate measures to ensure the requester is aware of the personal information's sensitive nature. Further, Tutors On Demand will cooperate with law enforcement authorities to investigate and prosecute Users who violate our policies or engage in behavior that is illegal or harmful to our users, members, or organization.

In no event do we disclose your personal information to companies that will use that information to contact you about their own products or services.

VI. Our Security Procedures

Tutors On Demand will take commercially reasonable efforts to protect personal information that is provided via the Platform, including, but not limited to, encryption or other security software to safeguard personal information from unauthorized access, accidental disclosure or loss, alteration, or destruction.

Tutors On Demand is unable to guarantee the security of any personal information provided by Users while being transmitted to the Platform as the internet is a potentially non-secure method of information transfer. Any transmission of personal information is at the User's risk.

We restrict access to personal information to those persons who need such information to provide products or services to you. We maintain physical, electronic, and procedural safeguards that comply with all Federal, Provincial, and Territorial laws and regulations to protect your personal information. We keep personal information only for as long as is necessary for our business purposes and will dispose of all personal information in appropriate ways according to applicable law and Tutors On Demand's own practices.

VII. Consent

By using the Platform Users consent to Tutors On Demand's collection, use, and disclosure of personal information and User information as described in this Privacy Policy.

You may withhold your consent for Tutors On Demand to use your personal information in certain ways; however, your decision to withhold your consent to certain uses may restrict Tutors On Demand's ability to provide services to you or restrict your ability to use portions of the Platform.

You may revoke your consent in writing by contacting Tutors On Demand.

VIII. Data Deletion

You may request, through letter or email, to have your personal data deleted from our systems. Some basic information, such as a user's name, may be retained if it is a part of transactions connected to another user or due to statutory retention obligations.

IX. Social Media

Tutors On Demand may use social media (e.g. Facebook, YouTube, Twitter, Instagram, etc.) in addition to the Platform. Tutors On Demand's social media accounts are public and not hosted on the Platform. We recommend you review the privacy policies of these Third Party social media service providers before engaging with us on our social media accounts.

X. Third Party Links

The Platform may contain links to and from websites from Third Parties. These Third Party websites have their own privacy obligations and Tutors On Demand does not accept any responsibility or liability for these obligations or for any personal information that may be collected, used, or disclosed through these Third Party websites. We recommend you review the privacy policies of these Third Party websites before you submit any personal information to them.

XI. Changes to Privacy Policy

Tutors On Demand may revise and update this Privacy Policy at any time and without notice to you. You are cautioned and encouraged to review the Privacy Policy posted on the Platform periodically. Your continued use of the Platform will constitute a deemed acceptance of any changes.

XII. Cookies Policy

Tutors On Demand uses several technologies to improve the efficiency of its website, including the browsing experience. Among these technologies is the use of third-party cookies. Cookies are small amounts of information stored in the browser used by each user so the server may remember certain information that may be used later on.

This information is used to identify you and to store your personal preferences to provide you a better browsing experience. We remind you that you may disable or adjust the use of cookies following the proceedings of the Internet browser you use but doing so may affect the functionality of the Platform.

XIII. Miscellaneous

This Privacy Policy shall be governed by the laws of the Province of Saskatchewan and the Federal laws of Canada applicable therein. Any disputes shall be governed by the Courts of the Province of Saskatchewan without reference to conflict of laws principles.

By using the Platform you acknowledge that you have read this Privacy Policy and agree to be bound by it.

The effective date of this Privacy Policy is July 15, 2021.

If you have any questions about this Privacy Policy or Tutors On Demand's privacy practices with respect to the Platform, please contact us:

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